

To keep our rooms as COVID safe as possible, the following requirements are mandatory when you attend your appointment at Perth Ent Centre.

1. Wearing a Face Mask in our rooms is mandatory.
 - i. please wear your mask correctly (fully covering your nose and mouth).
 - ii. Exclusions only apply for under 12 year olds or if you have a evidence of a valid medical exemption
2. Use the sanitization station on arrival and during your visit
3. Show reception staff proof that you have scanned the WA Govt QR code on arrival to our rooms
4. Show reception proof of vaccination for over 5 Year olds including attending adults
5. For patients who are children – Strictly ONLY 1 adult is to attend
6. Adult patients must attend on your own.
If a Carer or translator is required, kindly advise the rooms at the time of booking your appointment
You are welcome to use Facetime or video during the appointment to connect with family members who wish to partake in the consultation, PROVIDING the doctor is aware and has authorized the use of such devices.
7. For hygiene and allergy safety - Strictly no food or drink is to be consumed in our rooms
8. Children must always remain seated with an adult and for your safety, MUST NOT touch the doctor's desk or any equipment
9. Social distancing must be observed, please only sit where directed by staff. We do have limited space in the waiting room so you may be asked to wait external to the building or remain in your car until we call you up to the rooms.
10. Our staff are to be treated with respect and kindness as we too are trying to work within COVID19 restrictions to keep our staff safe, healthy and at work.
11. It is the patient's responsibility to ensure a valid referral and patient information forms have been completed and returned to our rooms PRIOR to your appointment.
12. On arrival show the reception staff your MEDICARE card and any Concession cards
13. COVID safe requirements mean we will only accept contactless payments. STRICTLY no cash will be accepted so please come prepared to pay immediately after the consultation by EFTPOS only.

For the safety of everyone, please do not attend our rooms if

- you are unwell with cold or flu like symptoms,
- or if you or a close contact either has COVID19, or awaiting a COVID 19 test or
- has recently arrived from outside of WA in the past 14 days.

Our staff maintain the right to refuse entry to our room if you fail to comply with the requirements listed above. These requirements are to ensure the safety of all who work within our practice during these difficult times.

Our doctors do not provide exemptions for mask wearing. Please contact your GP if this applies to you.